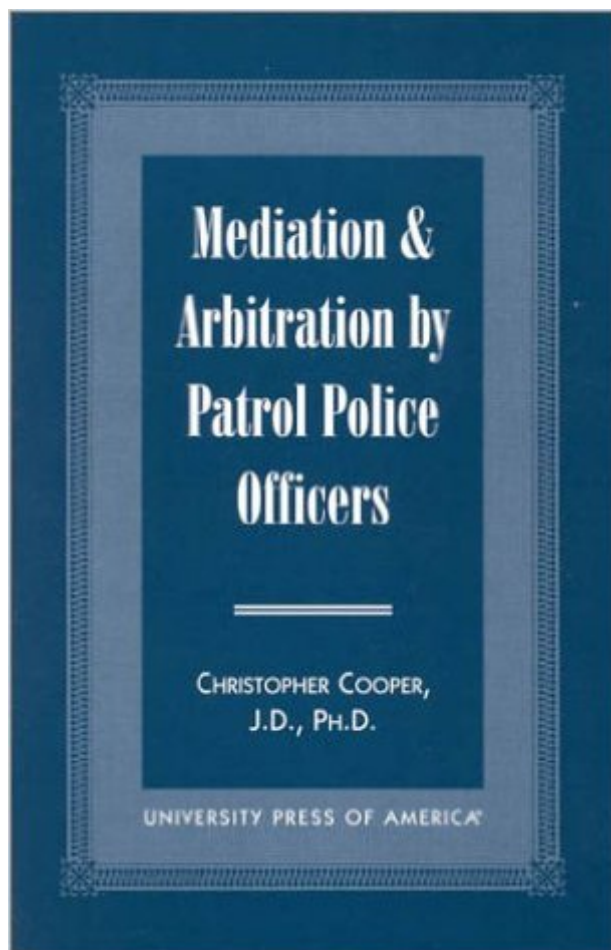


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# Mediation & Arbitration By Patrol Police Officers



## Synopsis

Mediation & Arbitration by Patrol Police Officers demonstrates how and why mediation and arbitration, two conflict resolution methodologies, are related to patrol police work. Christopher Cooper points out that many police calls-for-service are for interpersonal disputes, including disagreements over property, noisy neighbors, or other domestic situations not involving violence. Therefore, police officers armed with mediation skills can handle these types of scenes substantively, avoid escalating the level of the dispute, and avert a repeat call-for-service. A police department trained in mediation and arbitration also maintains a better reputation with citizens and strengthens community policing philosophy, missions and programs. This book provides a rationale for mediation and arbitration training, along with an explanation of the process and instructions for the training of police officers. It offers an aid to dispute resolution professionals with role playing situations and lesson plans helpful in designing and implementing mediation and arbitration training programs for patrol police officers. For police administrators, this book offers a guide to establishing official mediation and arbitration protocol for calls-for-service.

## Book Information

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## Customer Reviews

This book was paired with the other text mentioned above as part of a module of my BA, and the two worked in tandem. This book augments the information contained in the other text and even on its own is very useful. I would recommend it

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